

Hi Everyone,

I had the opportunity to learn how to run the pump on our engine this week. My initial impression was a bewildering array of gauges, levers and dials. Turns out it's not *that* complicated... but not that easy, either.

As someone who normally mans a hose (well, a shovel - to be realistic), I'm well aware of the importance of maintaining water pressure to the lines - nobody wants a soft hose at a critical time. My previous impression of the engine crew was that they did a lot of standing around. Turns out that I was right - but they're standing around carefully fine-tuning water flow and planning to ensure that we have the water when we need it.

Tomorrow I start a two-day Firefighter Orientation course at our annual Firefighter training event. I'm interested to compare the quality of the training at our department with the "professional" training I'll be taking - I think it will be comparable, based on the skills and qualifications of our training officers. That makes me feel very confident in trusting my teammates in an emergency situation. Now I just have to train hard and make sure that they can trust me.



Welcome New Employee

Ingenious Software would like to welcome our newest employee, Ingrid Linder. Ingrid is a recent graduate from the University of Victoria Computer Science program, and will be taking on the ongoing SQL conversion as her primary responsibility. We would like to welcome Ingrid to Ingenious Software and the big FirePro 2 community.



Welcome New Client

We'd like to welcome the Dryden Fire Department to ranks of FirePro users! The Dryden Fire Service is located in the Kenora District of Northwestern Ontario. The City of Dryden is one of Ontario's smallest cities, with a population of approximately 8,500 and is the hub of Northwestern Ontario located on the Trans Canada Highway.

The Dryden Fire Service was formed in 1908 as a bucket brigade and is presently celebrating 100 years of service in our community! The Dryden Fire Service has 56 dedicated volunteer/paid call firefighters operating from 2 Halls with 10 apparatus (3 - Triple Combination Pumpers, 1 - 75 ft. Aerial, 1 - Vehicle Rescue Unit, 1 - Water/Ice Rescue Unit, 2 - Equipment Trucks, 1 - 1,500 Gallon Tanker and 1 - Command Vehicle). Our service area is 65 sq. km. for response to calls within the city, as well as up to 100km away for vehicle rescue, haz-mat and water/ice rescue incidents.

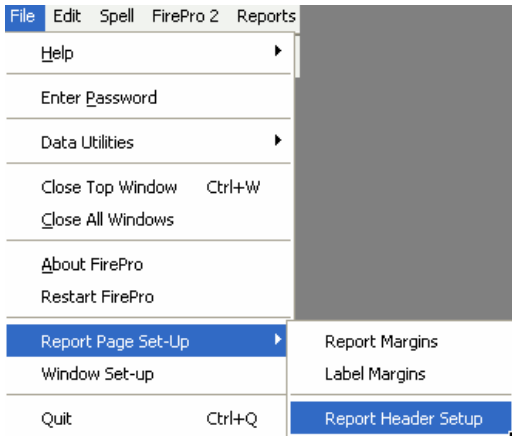




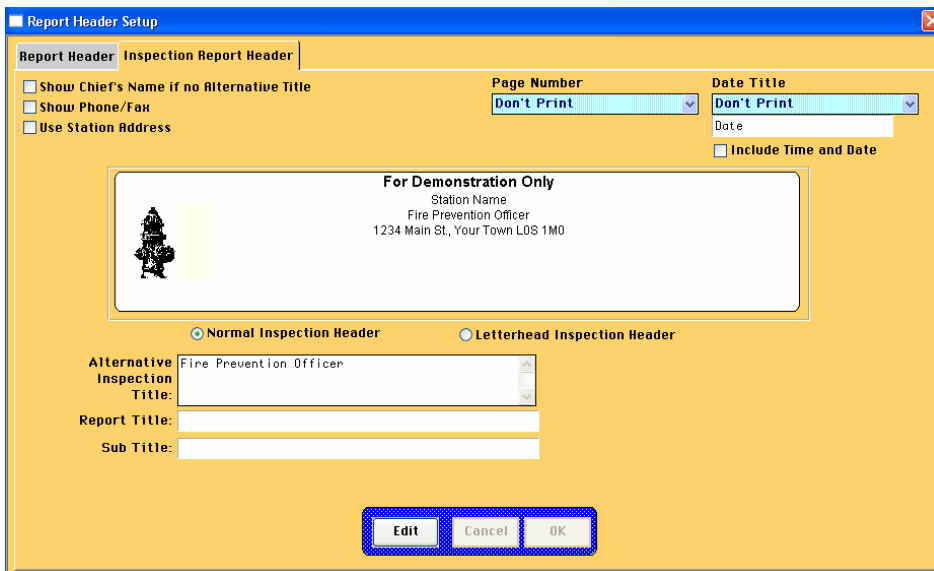
Setting Inspection Headers

The Inspection Report and Inspection Checklist Headers have undergone a major refit in order to make them more consistent with the other FirePro Report Headers.

Previously, Inspection and Checklist report headers were fixed, and could be adjusted slightly using options from the Inspection Tab of the Custom Settings window. Now, all Inspection report headers can be customized from the File→Report Page Set-Up→Report Header Setup window.



When the Report Header Setup window appears, select the Inspection Report Header Tab:



The Preview pane will adjust to reflect any changes you make to the Inspection Report header settings, allowing you to see how your completed Inspection header will look.



Alternative Titles

The Inspection Header allows you to include your Department Fire Chief's name and rank in the header bar, or you can use a variety of alternative inspection titles - FPO title and name, for example.

The **Alternative Inspection Title** on this window will set a Default Alternative title that will be used in place of the Chief's name for all Inspection reports.

It is also possible to set up an Alternative Title for individual users. To set this, go to the Set-Up→Passwords Menu and bring up the password record for the user you want to create an alternative inspection title for.

Alternative Inspection Title

Chief Fire Prevention Officer

Edit Fire Code

Edit Street List

Maintenance Menu

Enter the Inspection Title that you want to appear for this FirePro user, it will then appear on any inspection report printed using this user's password.



Station Address

The Inspection Header defaults to the address information that is entered in the Set-Up → System Information Window

System Information

Name: For Demonstration Only

TagLine:

Address: 1234 Main St. Phone: 555-5555

Fax:

City: Your Town Prov: AB Postal: LOS 1M0

Email: firedept@yahoo.com Website: www.yourfiredept.com

It is also possible to create a different address for each Station in your department, and use the station address instead of the default address in the Inspection Report Header.

You can set up a Station Address by going to the Set-Up→Station Names option:

Station Number: 1 Is Group

Station Name: Station 1

Address: 123 Your Town Ave

Yourtown BC V0G 0G0

City: Prov: Postal:

800-123-4567

Phone: Fax:

Find Next Previous Add +

Add Edit Cancel OK

Entering Address information here will allow you to generate a header that is appropriate to the Station that the inspection is assigned to by turning on the **Use Station Address** flag in the Inspection Report Header window.



Report Title and Sub-Title

Previously, Inspection Headers defaulted to the Title: Inspection Report and the Sub-Title: Fire Code. Those can be entered in the appropriate fields if you would like to keep the report format you had previously, but they can now be changed or removed if that is your preference.



Inspection Letterhead

A graphic letterhead can be used for Inspection and Checklist headers instead of the text letterhead.

To enter a graphic letterhead, go to the Set-Up→Custom Settings→Other Tab→Print Settings tab and paste the graphic into the Graphic Letterhead field.

Properties Inspections Incidents Fire Fighters Meeting/Training Accounting 06 Inventory

Smoke Alarm Hydrant Daily Log Standby Daily Personnel Messages Other

Settings A Settings B Print Settings SQL

Email Transmission

SMTP Server: stmp.pop.test TEST

Report Font

Times New Roman

Arial

PDF Printing

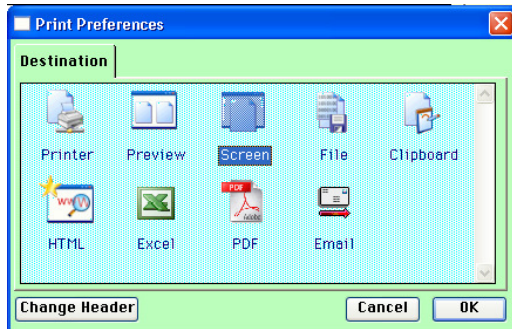
Open PDF file immediately after printing

Graphic Letterhead



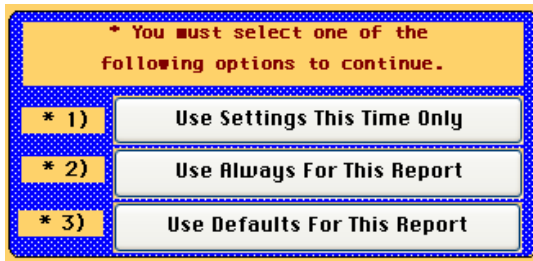
Further Customization

It is also possible to customize the Inspection Header for an individual print job, or for a specific report (Inspection Report or Inspection Checklist). To do this, bring up the inspection (or checklist) record as usual, hit the **"Print"** button



In the Print Preferences window, hit the **"Change Header"** button. The Report Header Setup window will appear, and you can make any changes to the header.

When you have completed making the changes, select one of the following options:



Option 1 will use the selected settings only for this printing of the report.

Option 2 will set the selected settings as the standard setting for this specific report.

Option 3 will print the report using the settings you selected in the File→Report Page Set-Up→Report Header Set-Up→Inspection Report Header Tab window.



Quote of the week:

I used to work in a fire hydrant factory. You couldn't park anywhere near the place.

Steven Wright - (1955 -)



Contacting us?

For all tech support, please send the emails to fp2tech@ingenioussoftware.com

For administration or accounting, e-mail anne@ingenioussoftware.com

For training, e-mail [Jeremy at fp2train@ingenioussoftware.com](mailto:Jeremy_at_fp2train@ingenioussoftware.com)

You may also call us anytime at 866-352-9495. If for some reason you are unable to reach us, an alternate contact number is: 416-238-5333.

If you'd like to see previous tips, you can view them online at

http://www.ingenioussoftware.com/Tips_index.htm

To view or download the FirePro 2 User Manual, go to:

<http://www.ingenioussoftware.com/downloadman.htm>

If you have a general question that you want to ask the other users of FirePro or if you want to share some advice, please feel free to send to the list that the tip comes through to you on –

fp2townhall@ingenioussoftware.net – remember that everyone on the list will get your e-mail, so use this with discretion. When you reply to a message received on the list, your message will go only to "fireprotech" , unless you change the "to" field. So, if you want everyone to see your reply, change the address to fp2townhall@ingenioussoftware.net

Please let other users of FirePro in your department know about the e-mail list too! They can subscribe to the list by simply sending a blank email to

fp2townhall-subscribe@ingenioussoftware.net

We welcome all users and appreciate everyone's input.

Enjoy the week ahead!

Jeremy